



Spring 2021

Dear Parents / Carers,

### **COVID Support**

We would like to ensure that all our parents and carers are fully informed and are able to access support if needed in the case of additional partial school closures or in the event of full local lockdowns being enforced. We acknowledge that many families are having to adapt to new living and working arrangements which may have financial implications.

Telford and Wrekin Council offer a substantial amount of support, and provide families with appropriate support and resources to ensure no family goes without basic essentials to keep themselves and their families sheltered, fed, clean, clothed, warm and healthy.

The information on the reverse of this letter outlines the access to services that are available within Telford and Wrekin. We endeavour to support our families, students and local community and we have staff that are willing to support families to complete the relevant government applications if needed. If your financial circumstances change and you feel your child may be entitled to free school meals please visit the school website in the contact section and complete the application.

If your child is entitled to free school meals and has to be at home for reasons relating to coronavirus (COVID-19), the government have outlined that these meals will still be provided. The Telford Priory School is using a third party provider called Wonde to provide a daily voucher for the same amount as a free school meal (£2.45 per day).

In addition, you may be able to claim financial support from the Government under the Test and Trace Support Payment scheme. Follow this link for further information: <https://www.gov.uk/government/publications/test-and-trace-support-payment-scheme-claiming-financial-support/claiming-financial-support-under-the-test-and-trace-support-payment-scheme>

If you require support and have not been successful through any of the above or overleaf places or are not sure about anything please do not hesitate to contact us and will look to support in any way we can.

Please contact the school via [tps.covidsupport@taw.org.uk](mailto:tps.covidsupport@taw.org.uk) for further information or if you have any queries relating to this information or access to services.

Yours faithfully

Natalie Brazier  
**Pupil Premium Coordinator**



[https://www.telford.gov.uk/info/20744/i\\_am\\_struggling\\_financially](https://www.telford.gov.uk/info/20744/i_am_struggling_financially)

To order or request a food parcel, please call **01952 380 400** (Telford & Wrekin Council contact centre) or **01952 459 258** (Citizens Advice Telford helpline) For any other enquiries, Tel: **01952 586 646**

Email: [tcsfoodbank@gmail.com](mailto:tcsfoodbank@gmail.com)

Facebook: [/Telfordsupport](https://www.facebook.com/Telfordsupport)

Twitter: [@telfordsupport](https://twitter.com/telfordsupport)

# TELFORD CRISIS SUPPORT

## Opening hours:

Monday – 9:30am – 5:30pm

Tuesday – 9:30am – 5:30pm

Wednesday – 9:30am – 5:30pm

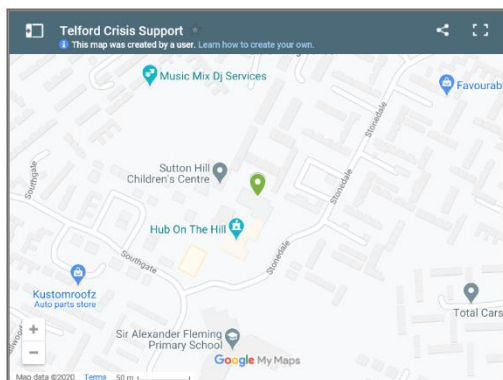
Thursday – 9:30am – 5:30pm

Friday – 9:30am – 5:30pm

<http://telfordcrisissupport.org.uk/contact>

**Drop in hours for food parcels is 12-00 noon til 4-00pm Mon – Fri**

To get to us from the A442/Sutton Hill roundabout. Exit onto Sutton Way and turn left onto Stonedale. Keep driving until you see the car park on your right hand side. We are at the right hand side of the car park on the path by the new houses.



## Outside

\*Please press the bell and await assistance and we must ask that you wear a mask, visor or face covering before you enter the building\*

